

# Accessibility statement for Merton Devon

This accessibility statement applies to [www.mertondevon.com](http://www.mertondevon.com)

This website is run by Merton Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

## How accessible this website is

We know some parts of this website are not fully accessible:

- the text will not reflow in a single column when you change the size of the browser window
- you cannot modify the line height or spacing of text
- most older PDF documents are not fully accessible to screen reader software

## Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read or audio recording:

- email [clerk.mertonparishcouncildevon@gmail.com](mailto:clerk.mertonparishcouncildevon@gmail.com)
- call 01837 83484
- contact Alice Turner, Parish Clerk

We'll consider your request and get back to you within 30 days

## Reporting accessibility problems with this website

We are currently developing a new accessible website, which will replace the current website soon.

However, we are always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we are not meeting accessibility requirements, please contact: Alice Turner, Clerk to Parish Council on 01837 83484

## Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#)

## Technical information about this website's accessibility

Merton Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

## Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances listed below

The content listed below is non-accessible for the following reasons

Some of the content is meet the regulations but there is accessibility issues with some of the content

For example:

It is not always possible to change the device orientation from horizontal to vertical without making it more difficult to view the content

It is not possible for users to change text size without some of the content overlapping

## Non-compliance with the accessibility regulations

We plan to publish a new accessible website by 1<sup>st</sup> January 2021

## Content that's not within the scope of the accessibility regulations

### PDFs and other documents

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information provided by the Local County Council and some forms may be published as Word documents. By 1<sup>st</sup> January 2021 we plan to either fix these or replace them with accessible HTML pages

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services

Any new PDFs or Word documents we publish will meet accessibility standards

## **Preparation of this accessibility statement**

This statement was prepared on 19<sup>th</sup> July 2020. It was last reviewed on 19<sup>th</sup> July 2020

This website was last tested on 19<sup>th</sup> July 2020. The test was carried out by Merton Parish Council